



# MassDOT Highway Administrator's Report to MassDOT Board

Highway Division  
Administrator Thomas J. Tinlin  
March 2017

## Highway Assistance Patrol Award



- MassDOT's Highway Assistance Patrol (HAP) is a patrol service provided by MassDOT to assist motorists in need of roadside aid.
- In 2016, HAP handled over 36,000 incidents
- HAP covers 26 routes on 13 major roadways. They work a split shift that covers both the AM and PM rush hour (6am-10am & 3pm-7pm)
- The service is sponsored by MAPFRE Insurance
- Today we are honoring 2 HAP drivers, **Michael Carroll and Edgar Rodriguez**, for their extraordinary service in assisting motorists in distress





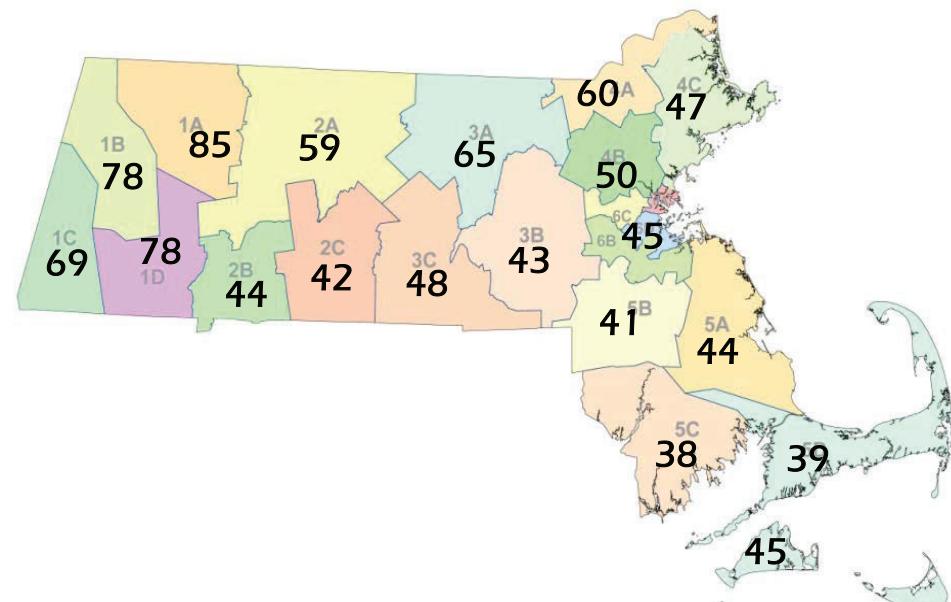
## Snow and Ice Update

## 2016/2017 Snow and Ice Season



Season-to-Date: as of March 9, 2017

- MassDOT Highway Division has responded to 22 statewide snow and ice events
- Max Snow Fall Accumulation in Each District
  - District 1 – 85"
  - District 2 – 59"
  - District 3 – 65"
  - District 4 – 60"
  - District 5 – 45"
  - District 6 – 45"



## 2016/2017 Snow and Ice Season



- MassDOT is tracking and has noticed a trend in the number of our plows being struck by other vehicles on the roadway
  - At least 26 plow strikes this season already
- MassDOT, working with MSP and EOPSS, continues to emphasize its campaign to remind drivers “Don’t Crowd the Plow”

